GRETA L. POLITES

Associate Professor of Information Systems

Department of Management & Information Systems
BSA A406, Kent State University, Kent, Ohio 44242

Phone: (330) 672-1166   Email: gpolites@kent.edu
Fax: (330) 672-2953   URL: http://www.glpolites.us

EDUCATION

Ph.D.   Business Administration, University of Georgia, 2009
               Major Area: Management Information Systems
               Supporting Field: Culture and Individual Behavior Theory

               Dissertation: "The Duality of Habit in Information Technology Acceptance"
               Committee: Elena Karahanna (chair), Dale Goodhue, Rick Watson, Detmar Straub

M.B.A.   University of South Florida, 2003
               Specializations: MIS, Management, International Business, Statistical Analysis

M.S.   Management Information Systems, University of South Florida, 2003

B.S.   Information Systems Management, University of South Florida, 2000

ACADEMIC POSITIONS

2016-Present   Kent State University, Kent, Ohio
               Associate Professor, Department of Management & Information Systems

2012-2016   Kent State University, Kent, Ohio
               Assistant Professor, Department of Management & Information Systems

2008-2012   Bucknell University, Lewisburg, Pennsylvania
               Assistant Professor, School of Management

2004-2008   University of Georgia, Athens, Georgia
               Graduate Research Assistant, MIS Department, Terry College of Business

1999-2002   University of South Florida, Tampa, Florida
               Business & Economic Statistics II Teaching Assistant, ISDS Department

1999-2001   University of South Florida, Tampa, Florida
               Multimedia Research & Teaching Assistant, ISDS Department

RESEARCH INTERESTS

o   IS habit, inertia, and resistance to change
o   Technology adoption and diffusion
o   International / cultural aspects of IS
o   Quantitative research methodologies

RESEARCH AWARDS

2012 Paper of the Year, *MIS Quarterly*
Best Paper Award, Midwest Association for Information Systems Conference, 2013
Best Student Paper Award, Southern Association for Information Systems Conference, 2005

PUBLICATIONS

Refereed Journal Articles

1. Darban Hosseini Amirkhiz, M. and **Polites, G. L.** (forthcoming). "Why is It Hard to Fight Herding? The Role of User and Technology Attributes," *The Data Base for Advances in Information Systems*.

2. Kwak, D.-H., Ma, X., **Polites, G. L.**, Srite, M., Hightower, R., and Haseman, W. D. (2019). "Cross-Level Moderation of Team Cohesion in Individuals' Utilitarian and Hedonic Information Processing: Evidence in the Context of Team-Based Gamified Training," *Journal of the Association for Information Systems* 20(2), pp.161-185 (3 citations).

3. **Polites, G. L.**, Serrano, C., Thatcher, J., and Matthews, K. (2018). "Understanding Social Networking Site (SNS) Identity from a Dual Systems Perspective: An Investigation of the Dark Side of SNS Use," *European Journal of Information Systems* 27(5), pp. 600-621. (advance online publication April 19, 2018; DOI: 10.1080/0960085X.2018.1457194) (14 citations).

4. **Polites, G. L.**, Karahanna, E., and Seligman, L. (2018). "Intention-Behavior Misalignment at B2C Web Sites: When the Horse Brings Itself to Water, Will It Drink?" *European Journal of Information Systems* (27:1), pp. 22-45. (advance online publication October 31, 2017) (12 citations).

5. Darban Hosseini Amirkhiz, M. and **Polites, G. L.** (2016). "Do Emotions Matter in Technology Training? Exploring Their Effects on Individual Perceptions and Willingness to Learn," *Computers in Human Behavior* (62), pp. 644-657 (17 citations).

6. Karahanna, E., Williams, C. K., **Polites, G. L.**, Liu, B., and Seligman, L. (2013). "Uncertainty Avoidance and Consumer Perceptions of Global e-Commerce Sites: A Multi-Level Model," *Drake Management Review* (3:1), pp. 12-47 (24 citations).

7. **Polites, G. L.** and Karahanna, E. (2013) "The Embeddedness of Information Systems Habits in Organizational and Individual Level Routines: Development and Disruption," *MIS Quarterly* (37:1), pp. 221-246 (131 citations).

8. **Polites, G. L.** and Karahanna, E. (2012). "Shackled to the Status Quo: The Inhibiting Effects of Incumbent System Habit, Switching Costs, and Inertia on New System Acceptance," *MIS Quarterly* (36:1), pp. 21-42 (2012 Paper of the Year; 576 citations).

9. **Polites, G. L.**, Williams, C. K., Karahanna, E., and Seligman, L. (2012). "A Theoretical Framework for Consumer e-Satisfaction and Site Stickiness: An Evaluation in the Context of Online Hotel Reservations," *Journal of Organizational Computing and Electronic Commerce* (22), pp. 1-37 (86 citations; currently ranked 10th on the journal's list of its most read articles).

10. **Polites, G. L.**, Roberts, N. H., and Thatcher, J. B. (2012). "Conceptualizing Models Using Multidimensional Constructs: A Review and Guidelines for Their Use," *European Journal of Information Systems*, Special Issue on Quantitative Research Methodology (21:1), pp. 22-48 (advance online publication April 19, 2011) (251 citations).

11. Hendricks, J. R., Portell, R. W., and **Polites, G. L.** (2009). "An Aberrant Sinistral *Conus* (Neogastropoda: Conidae) from the Miocene of Florida, USA," Research Note, *The Nautilus* (123:4), pp. 317-318.

12. **Polites, G. L.** and Watson, R. T. (2009). "Using Social Network Analysis to Analyze Relationships Among IS Journals," *Journal of the AIS* (10:8), IS Research Perspectives section, pp. 595-636 (75 citations).

13. **Polites, G. L.** and Watson, R. T. (2008). "The Centrality and Prestige of *CACM*: A Social Network Analysis of IS Journals," *Communications of the ACM* (51:1), 50th Anniv. Special Issue, pp. 95-100 (42 citations).

Refereed Conference Proceedings

14. Curley, E., Lee, J., Kwak, D., and **Polites, G. L.** (2020). "An Empirical Examination of Dual-Congruity Perspectives in the Context of Gamified ERP Training," *Proceedings of the 26th Americas Conference on Information Systems*, Salt Lake City, UT, August 13-15.

15. Curley, E. and **Polites, G. L.** (forthcoming). "The Optimal Experience: Social Identity and IT Identity as Antecedents of Group Flow in Social Media Use," *Proceedings of the 53rd Hawaii International Conference on System Sciences, Maui*, Jan. 7-10 (1 citation).

16. Liu, F., Brandyberry, A. A., Hogue, M., **Polites, G. L.**, and Wang, T. (2016). "A Study of the Effects of Social Factors and Innovation Characteristics on Search Effort and Uncertainty in Mobile App Adoption," *Proceedings of the 49th Hawaii Int'l Conference on System Sciences*, Kauai, Jan. 5-8 (1 citation).

17. Liu, F., Brandyberry, A. A., Hogue, M., **Polites, G. L.**, and Wang, T. (2015). "The Effects of Decision-Maker Characteristics on Search Effort in Mobile Application Adoption," *Proceedings of the 2015 Decision Sciences Institute Annual Meeting*, Seattle, WA, November 21-24. [As a best paper nominee, a version of this work has also been published as an invited book chapter.]

18. **Polites, G. L.** (2015). "The Interplay of Gender, Habit, and Individual Differences in Predicting Trying Intentions," *Proceedings of the 21st Americas Conference on Information Systems*, Puerto Rico, August 13-15.

19. Kwak, D.-H., **Polites, G. L.**, Darban Hosseini Amirkhiz, M., and Deng, S. (2015). "The Moderating Role of Espoused National Cultural Values on Perceptions of Privacy Assurance Mechanisms," *Proceedings of the 21st Americas Conference on Information Systems*, Puerto Rico, August 13-15.

20. Karahanna, E., Williams, C. K., **Polites, G. L.**, Liu, B., and Seligman, L. (2013). "The Influence of Uncertainty Avoidance on Consumer Perceptions of Global E-Commerce Sites," *Proceedings of the Eighth Midwest Association for Information Systems Conference*, Normal, IL, May 24-25 (Best Paper Award; 10 citations).

21. **Polites, G. L.**, Karahanna, E., and Seligman, L. (2013). "Understanding Conversion Decisions on B2C Websites," *Proceedings of the Midwest Decision Sciences Institute Annual Conference*, Twinsburg, OH, April 18-20.

22. Karahanna, E., **Polites, G. L.**, Seligman, L., and Williams, C. K. (2009). "Consumer e-Satisfaction and Site Stickiness: An Empirical Investigation in the Context of Online Hotel Reservations," *Proceedings of the 42nd Hawaii International Conference on System Sciences*, Waikoloa, Big Island, Hawaii, Jan. 5-8 (12 citations).

23. **Polites, G. L.** (2009). "The Collecting Continuum: Incorporating Amateur Scientists and Scholarly Collecting Behaviors," *Advances in Consumer Research*, Volume 36, eds. Ann L. McGill and Sharon Shavitt, Duluth, MN: Association for Consumer Research (extended abstract; originally presented at the ACR Annual North American Conference, San Francisco, California, Oct. 23-26, 2008).

24. **Polites, G. L.** (2006). "From Real-Time BI to the Real-Time Enterprise: Organizational Enablers of Latency Reduction," *Proceedings of the Twenty-Seventh International Conference on Information Systems* (ICIS), Milwaukee, Wisconsin, Dec. 10-13 (14 citations; conference acceptance rate = 15%).

25. **Polites, G. L.** (2005). "Counterintentional Habit as an Inhibitor of Technology Acceptance" (preliminary study), *Proceedings of the Eighth Annual Conference of the Southern Association for Information Systems*, Savannah, Georgia, Feb. 25-26 (Best Student Paper Award; 31 citations).

Refereed Conference Presentations

26. **Polites, G. L.** and Murray, D. (2016). "Encouraging Professional-Amateur Collaboration: Lessons from the Literature on Collecting Motives," presented at the 2016 Geological Society of America Southeastern Section Meeting, Columbia, South Carolina, March 31-April 1.

27. **Polites, G. L.** (2007). "The Dual Role of Habit in Technology Acceptance: A Habitual Inertia Perspective," presented at the 2007 ICIS Doctoral Consortium, Montréal, Québec, Canada, Dec. 6-9.

28. **Polites, G. L.** (2005). "Counterintentional Habit as an Inhibitor of Technology Acceptance" (full research proposal), presented at the 2005 Academy of Management conference (OCIS), Honolulu, Hawaii, August 5-10.

Other Conference Presentations

29. Karahanna, E., Claggett, J., Serrano, C., and **Polites, G. L.** (2011). "Habits and Organizational Routines: Preliminary Evidence of Habit Disruption in Telehealth Implementations," Georgia Partnership for TeleHealth conference, Greensboro, Georgia, March 17.

Invited Book Chapters

30. Liu, F., Brandyberry, A. A., Hogue, M., **Polites, G. L.**, and Wang, T. (2016). "Adopter-Based Determinants of Effort in Mobile App Information Search," in M. Warkentin (Ed.), *Models and Applications in the Decision Sciences: Best Papers from the 2015 Annual Conference, Pearson FT Press*. [A version of this work has also been published as a conference proceeding for DSI 2015.]

31. Watson, R. T., Serrano, C. I., and **Polites, G. L.** (2010). "Social Network Analysis and Information Systems Research" (translated into Chinese), in W. W. Huang (Ed.), *History, Current Status and Future Development of MIS (Management Information Systems)*, Beijing, China: Tsinghua University Press.

Other Publications

32. Portell, R. W., Kittle, B. A., **Polites, G. L.**, and Roberts, S. W. (forthcoming). "MOLLUSCA: Jackson Bluff Formation (Late Pliocene)," *Florida Fossil Invertebrates*, Pt 16 (Florida Paleontological Society).

33. Portell, R. W., **Polites, G. L.**, and Schmelz, G. W. (2006). "MOLLUSCA: Shoal River Formation (Middle Miocene)," *Florida Fossil Invertebrates*, Part 9 (published by the Florida Paleontological Society).

Submitted Papers

(hidden to protect the integrity of the blind review process)

TEACHING INTERESTS

o   Systems analysis and design
o   Database management
o   Data warehousing / business intelligence
o   Intermediate statistics / research methods
o   Individual level behavioral theories

TEACHING RECOGNITION

Nominee, College of Business Administration Annual Teaching Award, Kent State University, 2018
Certificate of Excellence in Accessibility, Kent State University Student Accessibility Services, 2016

TEACHING EXPERIENCE

Instructor of Record:

Kent State University:

Undergraduate:

o   Fundamentals of Business Statistics / Business Analytics I (MIS 24056) – Summer 2018, 2019

o   Business Modeling and Agile Design (CIS 34034) – Fall 2020 to present

o   Systems Analysis & Design (MIS 34068 / CIS 34068) – Fall 2012 to Spring 2020
    Overall instructor rating (based on 10 survey items, averaged across 14 sections): 4.38 / 5.00

o   Database Management Systems (MIS 44043) – Spring 2017 to Spring 2018
    Overall instructor rating (based on 10 survey items, averaged across 3 sections): 4.21 / 5.00

o   Business Experience and Internship (MIS 44292 / BUS 40192) – Spring 2017

Graduate (masters level):

- o Analytics for Decision Making (MIS 64005; online MBA section) – Fall 2020

Graduate (doctoral level):

- o Multivariate Statistics (MIS 74017) – Spring 2014 to present
  Overall instructor rating (based on 10 survey items, averaged across 5 sections): 4.57 / 5.00

- o Innovation, Adoption, Diffusion (MIS 84080) – Spring 2020

- o Statistics for Management (Structural Equation Modeling) (MIS 84266) – Fall 2014 to present
  Overall instructor rating (based on 4 sections; no ratings for Fall 2016): 4.84 / 5.00

Bucknell University:

- o Introduction to Information Systems (MGMT 240) – Fall 2008 through Spring 2012
  Instructor effectiveness rating (single score, averaged across 13 sections): 4.05 / 5.00

- o Information Systems Analysis and Design I (MGMT 343) – Spring 2009
  Instructor effectiveness rating (single score, one section): 4.88 / 5.00

- o IS Project Management (MIDE 343) – Spring 2012
  Instructor effectiveness rating (single score, one section): 4.75 / 5.00

- o Social Media for Managers (MGMT 243) – Spring 2010, Spring 2011
  Instructor effectiveness rating (single score, averaged across 2 sections): 3.91 / 5.00

- o Interdepartmental Major Project (IDPT 351) – Fall 2011

University of Georgia:

- o Systems Analysis & Design (MIST 4620) – Spring 2007, Summer 2007, Spring 2008
  Overall instructor rating (single score, averaged across 3 sections): 4.78 / 5.00

- o Management Information Systems Internship (MIST 4700) – Summer 2007, Fall 2007

Teaching Assistant:

University of South Florida

- o Business and Economic Statistics II (QMB 3200) – Fall 1999 to Spring 2002

- o Multimedia Applications (ISM 4930 / 6930) – Summer 2000 to Summer 2001

SERVICE AWARDS

Best Reviewer Award, DIGIT Workshop, Orlando, Florida, 2012
Best Reviewer Award, *Information Systems Research*, 2012
Best Reviewer Award, DIGIT Workshop, Montréal, Québec, Canada, 2007

UNIVERSITY & DEPARTMENT SERVICE

Kent State University:

University Level Committees – Appointed:
- o University Research Council Screening Committee (Fall 2014)

College Level Committees – Elected:
- PhD Subcommittee, College of Business Administration (Fall 2020-present)
- Graduate Council, College of Business Administration (Spring 2020-present)

College Level Committees – Appointed:
- MBA Subcommittee, College of Business Administration (Fall 2017-Spring 2018)
- Backup Department Representative, College Curriculum Committee (Fall 2012-Spring 2013)

Department Leadership Positions – Elected:
- IS / Analytics PhD Program Coordinator, Mgmt & Info Sys Dept (Fall 2020-present)

Department Leadership Positions – Appointed:
- Course Coordinator for MIS 34068 / CIS 34034, Mgmt & Info Systems Dept (Fall 2018-present)
- Chair, Masters Program Curriculum Committee, Mgmt & Info Systems Dept (Fall 2017-present)

Department Committees – Elected:
- Faculty Advisory Committee, Mgmt & Info Systems Dept (Fall 2014-Summer 2016)
- Student Advisory Complaint Committee, Mgmt & Info Sys Dept (as part of FAC, Spring 2015-16)

Department Committees – Appointed:
- CIS Curriculum Redesign, Mgmt & Info Systems Dept (Summer 2018)
- Faculty Excellence Award Committee, Mgmt & Info Systems Dept (Spring 2018)
- RTP Policy Committee, Mgmt & Info Systems Dept (Spring 2016-Spring 2019)
- PhD Program Committee, Mgmt & Info Systems Dept (Fall 2015-Spring 2018)
- Department Chair Review Committee, Mgmt & Info Systems Dept (Spring 2014)
- Undergraduate Curriculum Committee, Mgmt & Info Systems Dept (2012-2015)

Department Search Committees – Appointed:
- NTT Faculty Search Committee (Management), Mgmt & Info Systems Dept (Spring 2016)
- Business Analytics Faculty Search Committee, Mgmt & Info Systems Dept (Fall 2015)
- NTT Faculty Search Committee (IS), Mgmt & Info Systems Dept (Fall 2015)
- NTT Faculty Search Committee, Mgmt & Info Systems Dept (Fall 2014-Spring 2015)

Student Outreach & Advising:
- MISA Faculty Advisor, Mgmt & Info Systems Dept (2012-2015; Fall 2018-Spring 2019)
- Business Analytics I Representative, MAPS Roadmap to Sophomore Year (Spring 2019)
- CIS Major Presentation, College of Business Meet the Major Program (Spring 2018)
- CIS Major Presentation, Young Business Scholars Program (Summer 2013)

Bucknell University:

Curriculum Committee, School of Management (2009-2010, 2011-2012)
Assessment Committee, School of Management (2010-2011)
Visiting Strategy Faculty Search Committee, School of Management (2009-2010)
Markets, Innovation, & Design Faculty Search Committee, School of Mgmt (2009)
Business Analytics Faculty Search Committee, School of Management (2009)
Faculty Advisor for "discovervogue" team, 3rd place, Bucknell Venture Plan Competition (2009)
Library Faculty Representative for the School of Management (2008-2009)

University of Georgia:

CURO Symposium Session Convener, Abstract Writing Workshop Leader, Reviewer (2005-2007)

DISSERTATION COMMITTEE MEMBERSHIP

Dissertation Chair:

- Mehdi Darban Hosseini Amirkhiz, Dept of Mgmt & Information Systems, Kent State University "Adoption and Continued Use of Technology: The Effect of Herd Behavior" (proposal defended May 2017; initial placement: Louisiana State University Shreveport)

Dissertation Committee Member – internal:

- Doreen Matthes, Department of Management & Information Systems, Kent State University "Person-Nonstandard Work Arrangement Fit: Understanding Voluntary Choice and Outcomes of Nonstandard Work Arrangements" (Chair: Mary Hogue; proposal successfully defended March 2020)

- Jessica Peck, Department of Management & Information Systems, Kent State University "Acting with the Best of Intentions…Or Not: A Typology and Model of Impression Management in Leadership" (Chair: Mary Hogue; dissertation successfully defended April 2019; initial placement: Cleveland State University)

- Fengkun Liu, Department of Management & Information Systems, Kent State University "Informational Cascades in Mobile Application Adoption: A Study of the Effects of Review, Social and Adopter Characteristics" (Chair: Dr. Alan Brandyberry; dissertation successfully defended September 2014; initial placement: Florida Institute of Technology)

Dissertation Committee Member – external:

- Yu Long, Department of Accounting, Kent State University "Biased Investor Reactions to Social Media and How to Mitigate Them" (Chair: Wei Li)

- Kostas Alexiou, Department of Marketing & Entrepreneurship, Kent State University "Social Entrepreneurship, Crowdfunding, and Organizational Legitimacy: Funding New Ventures Under Conditions of Institutional Uncertainty" (Chair: Jennifer Wiggins; dissertation successfully defended July 2017; initial placement: University of Tampa)

- Meg Hua Meng, Department of Marketing & Entrepreneurship, Kent State University "The Effects of Scent on Consumer Behavior" (Chair: Dr. Robert D. Jewell; dissertation successfully defended June 2016; initial placement: Longwood University)

Graduate Faculty Representative and Moderator:

- Christina Kuchmaner, Department of Marketing & Entrepreneurship, Kent State University "Are You For Real? The Consumption-Driven Self-Authentication Process and Its Effects on Perceived Brand Authenticity" (Chair: Jennifer Wiggins-Lyndall; dissertation successfully defended March 2020)

Dissertation Thesis Opponent:

- Hemin Jiang, Dept of Computer Science and Information Systems, University of Jyväskylä, Finland "Employee Personal Internet Usage in the Workplace" (Supervisor: Dr. Mikko Siponen; successfully defended December 2016; initial placement: University of Science and Technology of China)

EDITORIAL SERVICE - JOURNALS

Associate Editor, *European Journal of Information Systems* (2018)
Associate Editor, *Information & Management* (2014 to 2018)

EDITORIAL SERVICE - CONFERENCES

Associate Editor, "User Behaviors, User Engagement, & Consequences" track, ICIS conference, India (2020)
Associate Editor, "Cognition and Human Behavior in Info Systems" track, ECIS conference, Morocco (2020)
Associate Editor, "IS Innovation, Adoption & Diffusion" track, ECIS conference, Marrakech, Morocco (2020)
Associate Editor, "Human Behavior and IS" track, ICIS conference, Munich, Germany (2019)
Associate Editor, "IS Innovation, Adoption & Diffusion" track, ECIS conference, Stockholm, Sweden (2019)
Associate Editor, "Human Behavior and IS" track, ICIS conference, San Francisco, CA (2018)
Associate Editor, "IS Innovation, Adoption & Diffusion" track, ECIS conference, Portsmouth, UK (2018)
Associate Editor, "Human Behavior and IS" track, ICIS conference, Seoul, South Korea (2017)
Minitrack Co-Chair, "The Dark Side of Post-Adoptive Use," AMCIS conference, Savannah, GA (2014)
Associate Editor, "Human Behavior and IS" track, ICIS conference, Auckland, New Zealand (2014)
Associate Editor, "General IS Topics" track, ICIS conference, Milano, Italy (2013)
Associate Editor, "Global and Cultural Issues in IS" track, ICIS conference, Orlando, Florida (2012)

OTHER PROFESSIONAL SERVICE

Session Chair, "Human Behavior and IT Impact, ICIS conference, Munich Germany (2019)
Textbook Reviewer (Systems Analysis & Design), Prospect Press (2019-2020)
External Reviewer, Research Grants Council of Hong Kong Business Studies Panel (2018)
Editorial Review Board, *IEEE Transactions on Engineering Management* (2016 to 2019)
Session Chair, "Global and Cultural Issues in IS" track, ICIS conference, Orlando, Florida (2012)

AD HOC JOURNAL REVIEWS

AIS Transactions on Replication Research
Behaviour & Information Technology
Communications of the Association for Information Systems
Data Base for Advances in Information Systems
Decision Sciences Journal
Electronic Commerce Research and Applications
European Journal of Information Systems
Information & Management
Information Systems Research
Journal of the Association for Information Systems
Journal of Organizational Computing and Electronic Commerce
Management Science
MIS Quarterly

AD HOC CONFERENCE REVIEWS

Academy of Management conference (OCIS and TIM divisions)
Americas Conference on Information Systems (SIGADIT mini-track)
Association for Consumer Research North American Conference
Australasian Conference on Information Systems (ACIS)
DIGIT Pre-ICIS Workshop
International Conference on Information Systems (ICIS)
SIG MIS Computers and People Research (CPR) Doctoral Consortium
Southern Association for Information Systems (SAIS) conference

DEPARTMENT RESEARCH PRESENTATIONS

"The Interplay of Gender, Habit, and Individual Differences in Predicting Trying Intentions," Management
       & Information Systems Department Workshop, Spring 2019
"The Interplay of Habit, Normative Pressures, and IT Identity in Predicting Negative Consequences of
       Social Media Use," Management & Information Systems Department Workshop, Fall 2014

UNIVERSITY TALKS

"Embedded IT Usage Habits as Inhibitors to Change," Center for Information Systems Panel Discussion on
       Organizational Change Management, Spring 2019
"Meet the Major" CIS representative, Kent State University, Spring 2018
Young Business Scholars Program, Kent State University, Summer 2013

CONSORTIUM AND WORKSHOP PARTICIPATION

ICIS Junior Faculty Consortium, Phoenix, Arizona, 2009
ICIS Doctoral Consortium, Montréal, Québec, Canada, 2007
GSU / UA / UGA Joint Doctoral Student Development Workshop, Atlanta, GA, 2007

ACTIVE PROFESSIONAL MEMBERSHIPS

Association for Information Systems (AIS) – since 2002

PAST PROFESSIONAL MEMBERSHIPS

Academy of Management (AOM) (2005-2006)
American Statistical Association (ASA) (2003-2009)
Association for Computing Machinery (ACM) (2002-2016)
Association for Consumer Research (ACR) (2008-2010)
Institute of Electrical and Electronics Engineers (IEEE) (2005-2009)
The Data Warehousing Institute (TDWI) (2006-2007)

ACADEMIC HONORS AND AWARDS

MIS Dept. nominee for the 2010 Excellence in Research by Graduate Students Award, Univ. of Ga., 2009
MIS Department nominee for the ACM SIGMIS Dissertation Award Competition, Univ. of Georgia, 2009
MIS Department Doctoral Student Research Award, University of Georgia, 2008
Summer Research Assistantship, Terry College of Business, University of Georgia, 2005
Presidential Graduate Fellowship, University of Georgia Graduate School, 2004-2008
Edward T. Comer Fellowship, Terry College of Business, University of Georgia, 2004-2007
Woodruff Scholarship, Terry College of Business, University of Georgia, 2004-2007
Alvin B. Biscoe Scholarship, Terry College of Business, University of Georgia, 2004-2005
King-O'Neal Scholar, University of South Florida commencement ceremony, Summer 2000
Dean's List, College of Business, University of South Florida, 1999-2000

RELEVANT INDUSTRY EXPERIENCE

Catalina Marketing, St. Petersburg, Florida (2002-2004)
DBA / Business Intelligence Administrator, Database Architecture Group (2002-2004)
Intern, Database Architecture Group (2002)

Verizon Data Services, Tampa, Florida (Summer 2001)
Web Intern, Production Support DBA Homeroom

Florida Museum of Natural History, Gainesville, Florida (1996-2001; 2007)
Paleontological Research Contractor, Division of Invertebrate Paleontology

Goldome Savings Bank, Ellenton, Florida (1987-1989)
Administrative Clerk, Statement, Inclearings, and Bank by Mail Departments

WORKPLACE HONORS AND AWARDS

Catalina Marketing "Hats Off" Award, 2003 (RDOL Interactive data warehousing / BI initiative)
Goldome Savings Bank Florida Division Employee of the Month, 1988

CERTIFICATIONS

Oracle8i Certified Professional Exam 1Z0-001 - Introduction to Oracle: SQL and PL/SQL

SOFTWARE TRAINING COURSES

Programming for Everybody (Getting Started with Python), Univ. of Michigan on Coursera (Sept. 2019)
MongoDB Basics, MongoDB University (May 2018)
SAP University Alliances Analytics Workshop (July 2013, UWM)
MicroStrategy 7i (Administration, Reporting Essentials, Architect: Project Design, Narrowcast Server)
Plumtree 4.5WS (Corporate Portal Foundations, Portal Architecture and Administration)

COMMUNITY SERVICE

Focus group participant, The FOSSIL Project ("Fostering Opportunities for Synergistic STEM with Informal Learners," a nationwide NSF-funded website development project headed by researchers at the Florida Museum of Natural History; 2013-2014)

Board of Directors, Florida Paleontological Society (2006-2009)

COMMUNITY HONORS AND AWARDS

Howard Converse Award for Outstanding Contributions to Florida Paleontology, 1997